

| Committee | Membership Committee 2017 |
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| Committee Charge | Develop new and innovative ways to attract new members as well as retain current membership. Evaluate the needs of the current membership and membership structure. |
| Committee Goals/Responsibilities | <ol style="list-style-type: none"> 1. Expand Membership to credentialing professionals in the Managed Care industry. Evaluate the needs of these professionals and develop strategies for recruitment through the utilization of new association resources. Collaborate with other Committees and the Board of Directors to establish criteria for resource development. 2. Conduct analysis to determine whether physicians should be considered as a new target for membership recruitment. 3. Develop and revive a new plan for NAMSS' partnership with AHLA. 4. Establish criteria and develop an outreach/recruitment plan for International membership. Continue to develop a relationship with Joint Commission international. Conduct needs-assessment for credentialing/patient safety staff abroad. 5. Continuously evaluate the way NAMSS markets membership to individuals, based on new trends in industry job tasks and responsibilities. |
| Committee Members | <ul style="list-style-type: none"> • <i>Chair:</i> Sue Hastings, CPCS, CPMSM • <i>Vice Chair:</i> Leslie Elmer, CPCS • Heather Bamburak, CPHQ, CPMSM • Tammy Davis, CPCS, CPMSM • Larry DeHoyos, CPCS • Donna Ford, CPMSM • Kyle Giorgi, CPCS • Derick McQuerry, CPCS • <i>Immediate Past Chair:</i> Susan Diaz, CPCS, CPMSM • <i>Board Liaison:</i> Roxanne Chamberlain, MBA, CPMSM, CPCS |
| Committee Composition | The Membership Committee is comprised of a Chair, Vice Chair and at least five additional members including a designated position for a Board Liaison upon appointment by the President-Elect. |
| Membership Term | All other committee members including the Chair serve a one (1) year term and are eligible for reappointment for up to two additional terms (up to three years of service). Terms run January 1 st – December 31 st |
| Expected Commitment | The Membership Committee will meet at least monthly via conference call unless otherwise noted by the Chair and may also be required to dedicate 4-5 additional hours of active communication with both Committee members and the entire NAMSS membership on a monthly basis. Additional time requirements will be determined based upon the scope of work. |
| Selection/ Appointment | Members are selected by the President-Elect with input from the Committee Chair and Incoming Chair when applicable. The Committee Chair is appointed by the President-Elect. Committee member selections are approved by the Board. |
| Committee Requirements | Committee Members: <ol style="list-style-type: none"> 1. Express desire to serve with a special interest in membership 2. It is desirable, but not required that members be certified (either CPMSM or CPCS). 3. Must be able to carry out the work of the committee. |

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| | <ol style="list-style-type: none"> 4. Desire to advance the mission of NAMSS. 5. Active in the medical services profession. 6. Ability to work well with others. 7. Ability to make the necessary time commitment. 8. NAMSS member in good standing. 9. Ability to attend and actively participate in conference calls <p>Committee Chair: In addition to the above requirements, when possible, the Chair should have previously served as the Membership Vice Chair.</p> <p>Committee Vice Chair: In addition to the above requirements, when possible, the Vice Chair should have previously served as a member of the Committee for at least one full year.</p> |
| Roles and Authorities | <p><u>Makes Recommendations (to the Board)</u></p> <ol style="list-style-type: none"> 1. Membership Recruitment and Retention Campaigns 2. Changes to Member Benefits 3. Changes to Bylaws Related to Membership 4. Member Recognition Programs 5. Mentoring Program Administration <p><u>Provides Input</u></p> <ol style="list-style-type: none"> 1. Evaluating Membership Types 2. Membership Policies <p><u>Monitors</u></p> <ol style="list-style-type: none"> 1. Membership Growth 2. Member Satisfaction 3. Member Renewals |
| Staff Liaison(s) | <p>Andrew Miller, Membership Coordinator amiller@namss.org (202) 367-2466</p> |