

What Are MSPs?

Medical staff and credentialing services professionals (MSPs) strive to assure the public that healthcare practitioners meet or exceed the established standards of care as determined by the regulatory environment and benchmarking standards with the healthcare community.

MSPs work with medical staff and administrative leadership in areas such as credentialing, privileging and other quality assurance and improvement projects.

What Is NAMSS?

The National Association Medical Staff Services (NAMSS) is celebrating more than 30 years of enhancing the professional development of and recognition for professionals in the medical staff and credentialing services field.

The NAMSS membership includes medical staff and credentialing services professionals from medical group practices, hospitals, managed care organizations, and CVOs.

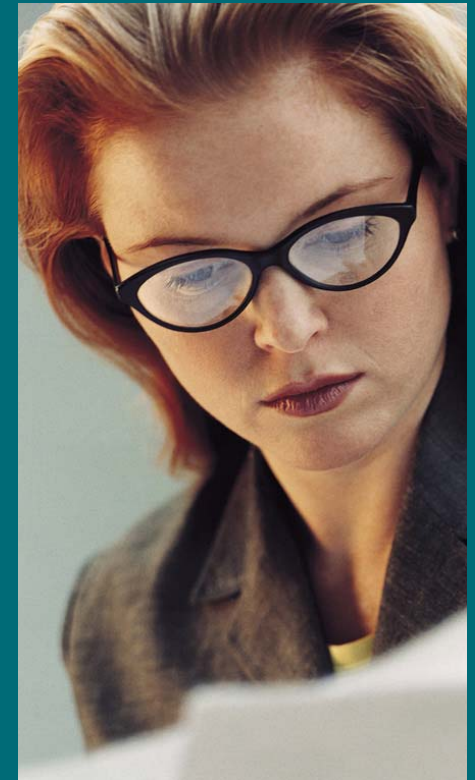
The Certification Commission of NAMSS (CCN) administers two certification programs that measure knowledge of current industry standards and practices: the Certified Professional in Medical Services Management (CPMSM) and the Certified Provider Credentialing Specialist (CPCS).

NAMSS' vision is to advance a healthcare environment that maximizes the patient experience through the delivery of quality services.



info@namss.org
www.namss.org

Medical Staff & Credentialing Services Professionals



**Who We Are
What We Do
What You Need to Know**

Medical Staff and Credentialing Services Professionals

- Credentialing
- Rules and Regulations
- Licensure
- Communication
- Bylaws
- CME Program

“The procedures our medical staff services department implements contribute to our hospital’s excellent performance and aid in swift patient admissions and treatments, surgery scheduling, and reimbursement.”



QUESTIONS TO ASK...

How can you work with your MSPs to improve processes in your hospital?

Have you hosted an information session to educate your staff about what MSPs do?

Is certification by NAMSS a requirement for employment?

What Exactly Do MSPs Do for Your Organization?

MSPs are an essential part of any healthcare organization. MSPs are primarily accountable for the administrative and medical-legal structure of the medical staff organization.

Some of the most important responsibilities of MSPs are:

- ✓ Credentialing and recredentialing of all physicians and allied health practitioners.
- ✓ Maintaining numerous physician information

- data banks, including education training, experience, and licensure
- ✓ Maintaining an accredited continuing medical education (CME) program and providing CME for physicians to maintain their clinical competency



- ✓ Reviewing and implementing various federal rulings and accrediting body standards pertaining to the functions of the medical and/or provider staff
- ✓ Establishing systems to facilitate meetings and communication between physicians, both within and outside their specialties, as well as with a hospital’s administration

- ✓ Developing, establishing and enforcing of medical staff bylaws, rules and regulations, and policies that govern the activities of the medical staff