



# NAMSS PASS™: Changing Healthcare Today – One MSP at a Time!

By Donna Goestenkers, CPMSM

**M**SPs, as I travel the country and have a chance to interact with so many of you, there is a common thread of passion that every competent MSP possesses. This passion also serves as our purpose: “MSPs are the gatekeepers to patient safety.”

We understand that what we do is important, and we take great pride in performing our work with excellence. This same passion is demonstrated by the words we speak. Yes, we want to be competent professionals, yet we also know that we can make our mark in the medical staff services industry by influencing how we do our work.

NAMSS PASS has provided that opportunity of influence. By taking action today, it will indeed change the health care verification practices of tomorrow and beyond.

Some of you have already taken the necessary action to learn about and participate in NAMSS PASS (a secure, online database that provides access to the primary source affiliation history for health care practitioners). Many of you remain unsure about its value, the mechanics of how it works, and, frankly, how easy it is to register to be a user and easily navigate within the system to obtain your affiliation verifications, including time gaps.

Participation in NAMSS PASS is easy. Simply visit the NAMSS website <http://www.namss.org/NAMSSPASS/tabid/425/Default.aspx> to create an account for your facility. From there, you can upload your rosters, query, and/or print good standing letters. There are several ways to participate:

- 1. Upload Your Roster:** After every board meeting (usually monthly), generate a report from whatever credentialing software or database program you currently use to manage your physicians and other practitioners and upload that roster list to the NAMSS PASS. This will allow other sources needing to verify your organization’s practitioner affiliations to external queries. You can work with your credentialing software provider to develop a custom report to simplify this process further.
- 2. Perform a Gap Analysis:** Query a practitioner to see a listing of that practitioner’s affiliation history.
- 3. Print Good Standing Letters:** Affiliation verifications (single or multiple) can be accomplished through one query source: NAMSS PASS. Select the practitioner(s) to be verified and electronically receive the verification document needed to satisfy your expectation.

In only three straightforward action steps, you will get what you need, you will be assisting your colleagues to get what they need and, together, MSPs across the country will be positively affecting our industry. Standardization of processes and centralization sources to secure valuable information in the credentialing verification function are anchors to process improvement.

Come on, MSPs: Connect with NAMSS.org now and take the opportunity to make a big difference!

*“Do you want to know who you are?  
Don’t ask. Act! Action will delineate  
and define you.”*

– Thomas Jefferson



**Donna Goestenkers, CPMSM,** is president of Team Med Global Consulting and health care consultant. What key area(s) of MSP development is a part of your professional roadmap?

What is in your career development toolbox? To get help in customizing your professional development plan, contact Goestenkers at [donna@teammedglobal.com](mailto:donna@teammedglobal.com) or 618/830-0057. Visit Goestenkers at <https://www.facebook.com/TeamMedGlobalConsulting> and <http://www.linkedin.com/in/donnagoestenkers> and at [www.twitter.com/teammedglobal](http://www.twitter.com/teammedglobal)

## Have Questions about NAMSS PASS?

NAMSS invites you to explore the [NAMSS PASS FAQ page](#) on the NAMSS website.

From how to get started to questions about software compatibility, you’ll find the answers to all your NAMSS PASS questions on the [NAMSS website](#)! You can even download the NAMSS PASS FAQ page as a [printable PDF](#).



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