



# OAMSS ANNUAL SPRING CONFERENCE

**Updated 04/28/10**

MAY 6 – MAY 7, 2010

Hood River Inn

Hood River, OR

[www.hoodriverinn.com](http://www.hoodriverinn.com)

## General Conference Information

### Who Should Attend

- 👉 Medical Staff Services Professionals (MSSPs)
- 👉 Provider Credentialing Specialists
- 👉 Centralized Verification Organization Professionals
- 👉 Managed Care Professionals
- 👉 Clinic/Group Practice Credentialing Professionals
- 👉 Accreditation/Compliance Professionals
- 👉 Education/CME Professionals

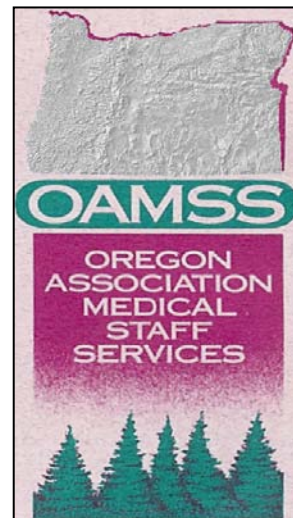
### Hotel Accommodations, Directions and Map

Directions and a map are available at [www.hoodriverinn.com](http://www.hoodriverinn.com)

#### Hood River Inn (Best Western)

1108 East Marina Way  
Hood River, OR 97031  
1-800-828-7873

Rate: \$89 for a single to \$333 for a 2 bedroom suite



A block of guest rooms has been reserved for OAMSS. Please remember to mention our organization's full name when making reservations.

- o **Room rates will be guaranteed until FRIDAY, APRIL 9<sup>TH</sup>**

### Dress

Attire during the conference is business casual. Please remember to dress in layers during meetings due to fluctuation in room temperatures. Jeans are welcome on Friday for travel home.

### Perfume Policy

To ensure everyone's comfort, please keep the use of perfume/cologne to a minimum.

### Cell Phones/Pagers

As a matter of courtesy to other attendees, please set all cell phones, pagers and other mobile devices to silent or vibrate mode. If you need to take a call, please leave the session to do so.

### Exhibits

Several vendors will be showing products and services of interest to OAMSS members throughout the conference.

### Continuing Education Credits

The National Association Medical Staff Services (NAMSS) has awarded OAMSS 8 hours for this conference and 4 hours for the post-conference workshop.

### Registration

The deadline for **early bird** conference registration is April 17, 2010. Registration **post marked after April 17<sup>th</sup>** will need to include an additional \$25.00 with their registration fee.

### Cancellation Policy

Full refund if cancellation is requested by April 17<sup>th</sup>. **Registrants who are unable to attend may send an alternate in their place.** Contact:

- o Darlene Ditsworth, 503-681-1892, [darlene.ditsworth@tuality.org](mailto:darlene.ditsworth@tuality.org)

### OAMSS Member Scholarships

OAMSS is pleased to offer conference scholarships, available to OAMSS members. See complete details on our website under Membership Information, Scholarship Forms.

## Social Event

Thursday, May 6, 2009

4:30 pm

Around the Town Scavenger Hunt

Please join the OAMSS Board for a Treasure Hunt. This is a great way to get to know other conference attendees and have a lot of fun at the same time. Teams will be randomly drawn prior to starting and then it's off to find as many items as you can in 1.5 hours. The final destination will be the **3 Rivers Grill** for more networking opportunities. The winning team will receive a prize!! All conference attendees are welcome to participate. Bring your comfy walking shoes and a digital camera or cell phone camera (one team member on each team must have a digital camera or a camera on their cell phone). ***We will meet in the hotel lobby at 4:20 pm.***

Thursday, May 6, 2009

6:00-7:30 pm

3 Rivers Grill – Dinner Buffett

Please join the OAMSS Board for “fine dining in an upscale yet relaxed atmosphere with spectacular views of the Columbia River” at the 3 Rivers Grill. Jim Dey, owner, has created a personal dinner buffet for OAMSS, specializing in northwest cuisine with a French flair. Voted “Outstanding Oregon Wine List” in fall 2007.



[www.3rivers.grill.com](http://www.3rivers.grill.com)

## Meals

Breakfast is included Thursday and Friday.

Business Lunch is included on Thursday.

A box lunch is included for those attending the post-conference certification study workshop.

Please see [www.hoodriverinn.com](http://www.hoodriverinn.com) for hotel dining choices.

Please see [www.hoodriver.org](http://www.hoodriver.org) for community dining choices.

# Conference Schedule

## Thursday, May 6<sup>th</sup>

7:00am	7:45am	<b>Registration (Columbia Room)</b>
7:00am	8:00am	<b>Continental Breakfast</b>
7:45am	8:00am	<b>Kick-Off Introduction</b> Jean Steinberg, OAMSS President
8:00am	9:30am	<b>“Lessons from the Shallow End of the Gene Pool”</b> <b>Charles Darwin is responsible for the <i>Theory of Natural Selection</i>, otherwise known as “Survival of the Fittest”. Today, the term Darwinism or more importantly the Darwin Awards have become synonymous with interesting ways to remove persons from the gene pool, usually by dying. Some people collect coins, others antiques, Dr. Eschelbach collects Darwin stories with an unusual twist. As an emergency physician Dr. Eschelbach looks for cases where the emergency system manages to save people who might otherwise have perished. Come listen to some comical tales from the other side of medicine, learn how emergency medicine saves people despite themselves.</b> Dr. Matthew Eschelebach, Medical Director of Emergency Medicine, St. Charles Medical Center
9:30am	9:45am	<b>Break</b>
9:45am	11:00pm	<b>Administrative Simplification of Credentialing</b> This session will provide the latest update to participants on decisions being made and implemented by members of the Health Leadership Task Force (HLTF). The HLTF is a voluntary collaboration between the Health Insurance companies serving Oregon residents, the Oregon Medical Association, and the Oregon Association of Hospitals and Health Systems. Leaders of those organizations created an Administrative Simplification project that identified three main areas of work: Claims administration, eligibility determination, and provider credentialing and enrollment. The HLTF members sent representatives to serve on work groups charged with identifying potential cost savings in these areas. The credentialing work group spent nearly a year researching a highest standard of primary source documentation that would meet the conditions of every credentialing entity, and options for creating a single point of collection of all primary source documentation. The HLTF

agreed with the core of the recommendation and began exploring ways to create that single central verification process. Much discussion has begun, and no final decisions had been made as of the end of March. Paul Krissel, who serves as project lead on the Administrative Simplification project, and who facilitated the credentialing work group, will bring the participants up to date on the latest news at the conference. He will be joined by a panel of participants who will offer their thoughts and perspectives on how central credentialing may work. The panel will include Jo Bryson, Executive Director of the Oregon Medical Association, Janine Smith, MD, Director of OHP, and selected members who participated on the credentialing work group.

Paul Krissel, Project Lead; Jo Bryson, OMA Exec. Dir.; Jeanene Smith, MD, MPH, Admin. OHP

11:00am	11:15am	Break	
11:15am	11:45am	<b>OMA Updates</b> Jo Bryson will be updating us on the activities of the OMA as they relate to physician health and wellness. Joanne K. Bryson, CAE, Executive Director of the Oregon Medical Association	
11:45am	12:15pm	<b>Statewide Healthcare Initiative</b> Dr. Smith will explain the OR Healthcare Initiative and how it will impact physician's practices and hospital reimbursement:..."will highlight how state government is proceeding to implement Oregon's health reform bills, HB 2009 and HB 2116 which were passed during the last session of the Oregon legislature. Activities include efforts to improve administrative simplification and payment reform are critical pieces to overall health reform and affect access, quality and cost of healthcare for Oregonians". Jeanene Smith, MD, MPH, Administrator of the Office of Oregon Health Policy & Research	
12:30pm	1:30pm	OAMSS Business Luncheon	
1:45pm	3:30pm	(Choose a Breakout Session) <ul style="list-style-type: none"> <li>○ This is Your Life – Hospital (Columbia Room)</li> <li>○ This is Your Life – Insurance/Managed Care Organization/CVO (River View Room)</li> </ul>	
4:30pm	6:00pm	Social – Around the Town Scavenger Hunt	
6:00pm	7:30pm	Dinner Buffet at Three Rivers Grill	OAMSS Members: \$15 OAMSS Guest: 22

### Friday, May 7<sup>th</sup>

7:00am	8:00am	Continental Breakfast (Columbia Room)
8:00am	8:15am	Introduction Jean Steinberg, OAMSS President

8:15am	9:30am	<p><b>Disruptive Behavior Affects Quality Care</b>  Steven V. Schnier, Esq., Partner in Health Law Section of Hanson Bridgett, LLP  Glenda Zarbock, Esq., Partner in Health Law Section of Hanson-Bridgett, LLP  <b>This session will discuss medical staff peer review and investigatory options for evaluating quality of care concerns and apparent disruptive conduct. It will provide attendees with the current status of well-being programs, the Oregon Medical Board's (new) Health Professionals Program, and comparable experiences from California's change in their laws surrounding the Diversion Program. The speakers will also address Joint Commission requirements for medical staff "codes of conduct" and the dangers in creating separate investigatory processes for issues of conduct, disruptive or otherwise.</b></p>
9:30am	9:45am	<p><b>Break</b></p>
9:45am	10:30am	<p><b>Accusation to Decision: OMB Administrative Actions</b>  <b>This session will provide further information on the transition of the OHPP program to the OMB and further information on the Administrative Simplification plan and how it will affect the Oregon Medical Board.</b>  Kathleen Haley, Executive Director, Oregon Medical Board</p>
10:30am	10:45am	<p><b>Break</b></p>
10:45am	11:30am	<p><b>Tales from the Dark Side</b>  Steven V. Schnier, Esq., Partner in Health Law Section of Hanson Bridgett, LLP  Glenda Zarbock, Esq., Partner in Health Law Section of Hanson-Bridgett, LLP  <b>This always popular legal update will provide a comprehensive review of recent court decisions, issues on the horizon, responding to credentialing inquiries, and document retention recommendations.</b></p>
11:30am		<p><b>Conference Conclusion – Check Out</b></p>

## Post-Conference Schedule

### Friday, May 7<sup>th</sup>

12:30pm	4:30pm	<p><b>Post-Conference Certification Study Group</b>  Ann Klinger, CPCS, Medical Staff Coordinator-Tuality Community Hospital,  Past OAMSS President  <b>The Study Group will work together to discuss and review a variety of topics that may be included on the CPCS and CPMSM certification exams. Review and discussion will be held regarding compliance with standards (NCQA, TJC, CMS) including credentialing and privileging, the NPDB, Roberts Rules of Order, legal cases, etc..</b></p>
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