

The State of the Medical Services Profession FAQs

About the State of the Medical Services Profession Report

What is the State of the Medical Services Profession Report?

A tool designed to equip you with the resources you need to become the voice of our field. In it, you will find a brief background on the profession, the current landscape of the profession, core functions of Medical Services Professionals (MSPs) and skillsets by years of experience, and an evaluation of the future of the profession.

Why did NAMSS create the State of the Medical Services Profession Report?

To raise awareness, educate, and obtain recognition within the healthcare industry for medical services as a true and valuable profession.

How did NAMSS create the State of the Medical Services Profession Report?

The core responsibilities, skillsets, and knowledge set forth are defined based on feedback and responses from MSPs across the country that were collected via a Job Task Analysis (JTA), NAMSS member surveys, focus groups, and interviews in 2014.

How can I use this report?

By sharing the findings outlined in the report, you can change misperceptions, increase department or professional development funding, and open doors to new opportunities.

About the Medical Services Profession

What is a Medical Services Professional?

Medical Services Professionals (MSPs) are the gatekeepers of patient safety, ensuring quality care through the credentialing and privileging of healthcare providers in an ever-changing industry. MSPs are highly-trained professionals with specific expertise in credentialing processes and regulatory compliance.

Is the Medical Services Profession different than Medical Staff Services?

As the healthcare landscape has evolved over the past 40 years, the field of Medical Staff Services has grown to encompass more than clerical positions to one that spans a wide range of employment settings and that requires specific knowledge and professional competencies. The term Medical Services Profession was established to reflect the growth in settings, responsibilities and qualifications. While some organizations may use the term Medical Staff Services, NAMSS believes that Medical Services Profession more fully explains how these professionals are supporting patient safety, quality care, and continued improvement for excellence in healthcare delivery.

About NAMSS

What is NAMSS?

The National Association Medical Staff Services (NAMSS) is celebrating almost 40 years of enhancing the professional development of and recognition for professionals in the medical staff and credentialing services field. NAMSS' vision is to advance a healthcare environment that maximizes the patient experience through the delivery of quality services. NAMSS membership includes more than 6,000 medical staff and credentialing services professionals from medical group practices, hospitals, managed care organizations, and CVOs.