

DEFINING TOMORROW'S MSP: The Future of the Medical Services Profession

Tomorrow's MSPs must acknowledge drivers of change and embrace the evolution of the profession in order to survive, succeed and grow.

OUR LANDSCAPE IS EVOLVING



CORE FUNCTIONS OF THE PROFESSION

MSPs must master core functions of the profession at all levels and years of experience. Our research has identified two new core functions for MSPs to master. These updates validate that the role of MSPs within the healthcare industry is continuously evolving and expanding. The MSPs of tomorrow will need to demonstrate mastery of these ten core functions, hone their transformational skills, and continue to acquire new skills and technical knowledge as they prepare for the future of the medical services profession.

CORE FUNCTIONAL AREAS

Manages Provider Enrollment Process

NEW

Complies with Accreditation Standards and Regulatory Standards

Analyzes and Manages Data Verification

NEW

Manages Compliance with State and Federal Accreditation Standards and Regulatory Requirements

Manages the Credentialing or Privileging Process

Conducts, Participates In, and Maintains Primary Source Verification

Conducts, Participates In, and Maintains Credentialing and Privileging

Manages Departmental Operations

Conducts, Participates In, and Maintains Current Clinical Competency Evaluations and Peer Reviews

Facilitates Medical Staff Functions

**Based on 2019 survey data of current MSPs.*

Tomorrow's MSP starts **TODAY.**

Visit [NAMSS.org/TomorrowsMSP](https://www.namss.org/TomorrowsMSP) for more resources and to view the **The Future of the Medical Services Profession Report.**

MORE

ESSENTIAL SKILLSETS BY YEARS OF EXPERIENCE

As MSPs master the core functional areas of the profession and grow in their careers, the number and type of essential skills needed to be successful grows as well.

● Very Essential ● Essential

Skillsets	0-4 Years	5-14 Years	15-24 Years	25+ Years
Analytical Thinking	●	●	●	●
Budget/Finance	●	●	●	●
Change Management	●	●	●	●
Clinical Competence	●	●	●	●
Communication	●	●	●	●
Confidentiality	●	●	●	●
Contracting	●	●	●	●
Evaluation	●	●	●	●
Flexibility/Adaptability	●	●	●	●
Human Resources	●	●	●	●
Information Technology	●	●	●	●
Legal	●	●	●	●
Managed Care	●	●	●	●
Performance Improvement	●	●	●	●
Political Savvy	●	●	●	●
Presentation Skills	●	●	●	●
Professional Ethics	●	●	●	●
Professional Presence	●	●	●	●
Project Management	●	●	●	●
Quality Review/Quality	●	●	●	●
Relationship Building	●	●	●	●
Risk Management	●	●	●	●
Team Building	●	●	●	●

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