# NAMSS Principles of Leadership

<table>
<thead>
<tr>
<th>Principle</th>
<th>Indicators</th>
</tr>
</thead>
</table>
| **Constructive Relationships**    | *Builds and maintains professional networks (relationships) that are characterized by mutual concern and respect and serve to improve or promote strategic development.*  
• Creates conditions conducive to continuous improvement and change management  
• Has the courage and will to make the tough decisions.  
• Confronts and resolves conflict.  
• Views NAMSS staff as partners who are critical to association success, nurturing a climate of common expectations, trust, collaborative planning, joint evaluation, strong communication and mutual respect.  
• Has enthusiastic followers having earned the respect and trust of colleagues, professional peers and staff.  
• Values and embraces diversity.  
• Fosters open, candid and constructive debate and deliberation. |
| **Strategic Thinking**             | *Ability to think strategically, challenge current beliefs/mindsets and bring tough issues to the surface even when doing so is uncomfortable; pushes for effective plans that are in line with the associations goals and objectives.*  
• Delegates tasks to committees, workgroups or NAMSS staff.  
• Demonstrates the ability to focus strategically for the greater good of the association.  
• Looks to the future and thinks strategically.  
• Focuses outward and on opportunities.  
• Possesses mental toughness and resilience.  
• Visionary, not task oriented.  
• Focus on overall goals/objectives of the organization and not just those of individual members. |
| **Passion and Vigor**              | *Serves as an ambassador for the association and demonstrates boundless enthusiasm for NAMSS mission, vision and goals. Is self-aware and able to successfully balance professional and personal demands.*  
• Generously shares information, resources, praise and credit.  
• Is self-aware.  
• Views volunteer service as an honor, possessing passion and conviction for the associations’ mission and vision.  
• Is visible, available and on the front line.  
• Understands the commitment of time, energy and other requirements before accepting position, taking appropriate action when unable to fulfill service commitment.  
• Actively engages with industry partners and stakeholders |
**Integrity**

Demonstrates consistent commitment to honesty and truthfulness; holds themselves and others accountable for acting with integrity and does the right thing even when it may be hard to do.

- Puts duty and the greater good before self.
- Bases decisions and actions on core values, continually striving for clarity and buy-in.
- Holds self and others accountable for delivering on promises and performing against assigned tasks.
- Focuses on and lives by principles and values.
- Practices humility.
- Believes that most others have the best intentions.